



BOARD OF DIRECTORS

METROPOLITAN ATLANTA RAPID TRANSIT AUTHORITY

BUSINESS MANAGEMENT COMMITTEE

THURSDAY, JUNE 20, 2024

ATLANTA, GEORGIA

MEETING MINUTES

1. CALL TO ORDER AND ROLL CALL

Committee Chair James Durrett called the meeting to order at 9:33 A.M.

Board Members Present:

Al Pond
Freda Hardage
James Durrett
Kathryn Powers
Roderick Frierson
Stacy Blakley
William Floyd
Valencia Williamson
Jacob Tzegaegbe
Sagirah Jones

Board Members Absent:

Russell McMurry
Rita Scott
Thomas Worthy
Jennifer Ide
Jannine Miller

Staff Members Present:

Melissa Mullinax
Rhonda Allen
Ralph McKinney
Peter Andrews
Carrie Rocha
George Wright
Kevin Hurley

Also in Attendance: Justice Leah Ward Sears, Phyllis Bryant, Kenya Hammond, Minnie Hill, Jonathan Hunt, Donna Jennings, Sherrie Johnson, Paula Nash, Dedric Parham, Phyllis Walker

2. APPROVAL OF THE MINUTES

Minutes from May 23, 2024 Business Management Committee meeting.

Approval of the Minutes from May 23, 2024 Business Management Committee meeting. On a motion by Board Member Durrett, seconded by Board Member Hardage, the motion passed by a vote of 6 to 0 with 6 members present.

3. RESOLUTIONS

RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR RISK MANAGEMENT INFORMATION SOFTWARE (RMIS) AS A SERVICE, RFP P50553

Approval of the Resolution Authorizing the Solicitation of Proposals for Risk Management Information Software (RMIS) as a Service, RFP P50553. On a motion by Board Member Durrett, seconded by Board Member Frierson, the resolution passed by a vote of 6 to 0 with 6 members present.

Resolution Authorizing the Solicitation of Proposals for the Procurement of Worker's Compensation Managed Care Operation (MCO), RFP P50540

Approval of the Resolution Authorizing the Solicitation of Proposals for the Procurement of Worker's Compensation Managed Care Operation (MCO), RFP P50540. On a motion by Board Member Durrett, seconded by Board Member Hardage, the resolution passed by a vote of 7 to 0 with 7 members present.

Resolution Authorizing the Solicitation of Proposals for the Procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment ("AD&D") and Supplemental Life Insurance Coverages, RFP P50554

Approval of the Resolution Authorizing the Solicitation of Proposals for the Procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment ("AD&D") and Supplemental Life Insurance Coverages, RFP P50554. On a motion by Board Member Hardage, seconded by Board Member Blakley, the resolution passed by a vote of 8 to 0 with 8 members present.

Resolution Authorizing a Modification in Contractual Authorization for the Cloud Based Learning Management System, RFPP P42158.

Approval of the Resolution Authorizing a Modification in Contractual Authorization for the Cloud Based Learning Management System, RFPP P42158. On a motion by Board Member Hardage, seconded by Board Member Powers, the resolution passed by a vote of 9 to 0 with 9 members present.

RESOLUTION AUTHORIZING THE AWARD OF A CONTRACT FOR MARTA EMPLOYEE ASSISTANCE PROGRAM (EAP) SERVICES, RFP P50406

Approval of the Resolution Authorizing the Award of a Contract for MARTA Employee Assistance Programs (EAP) Services, RFP P50406. On a motion by Board Member Powers, seconded by Board Member Durrett, the resolution passed by a vote of 9 to 0 with 9 members present.

4. **OTHER MATTERS**

**FY24 May Consolidated Financial Highlights and Financial Key Performance Indicators
(Informational Only)**

5. **ADJOURNMENT**

The Committee Meeting adjourned at 10:12 A.M.

Respectfully submitted,

A handwritten signature in blue ink that reads "Tyrene L. Huff". The signature is written in a cursive style.

Tyrene L. Huff
Assistant Secretary to the Board

YouTube link: <https://www.youtube.com/live/FS2PcRKRFCl?feature=shared>



Resolution Authorizing the Solicitation of proposals for the Procurement of Risk Management Information System Software as a Service (SaaS), RFP P50553

Business Management Committee

June 20, 2024

Donna Jennings, Director of Risk Management, Department of Legal Services

Dedric Parham, Director Safety Management Systems, Department of Safety and QA

Purpose

- Contract expires December 2024
- Enhance existing and add functionality to support the Division of Safety
- Survey systems available in market

Current Use of System

- Self-insured claims management and administration
- Paperless Office
- Increased efficiency
- Process automation with work rules/tools
- Import and export significant amounts of data
- Robust reporting capabilities
- Incident reporting from field with Mobile Forms/Portal
- Review Bus Incident data (Safety)

Current Use by the Division of Safety

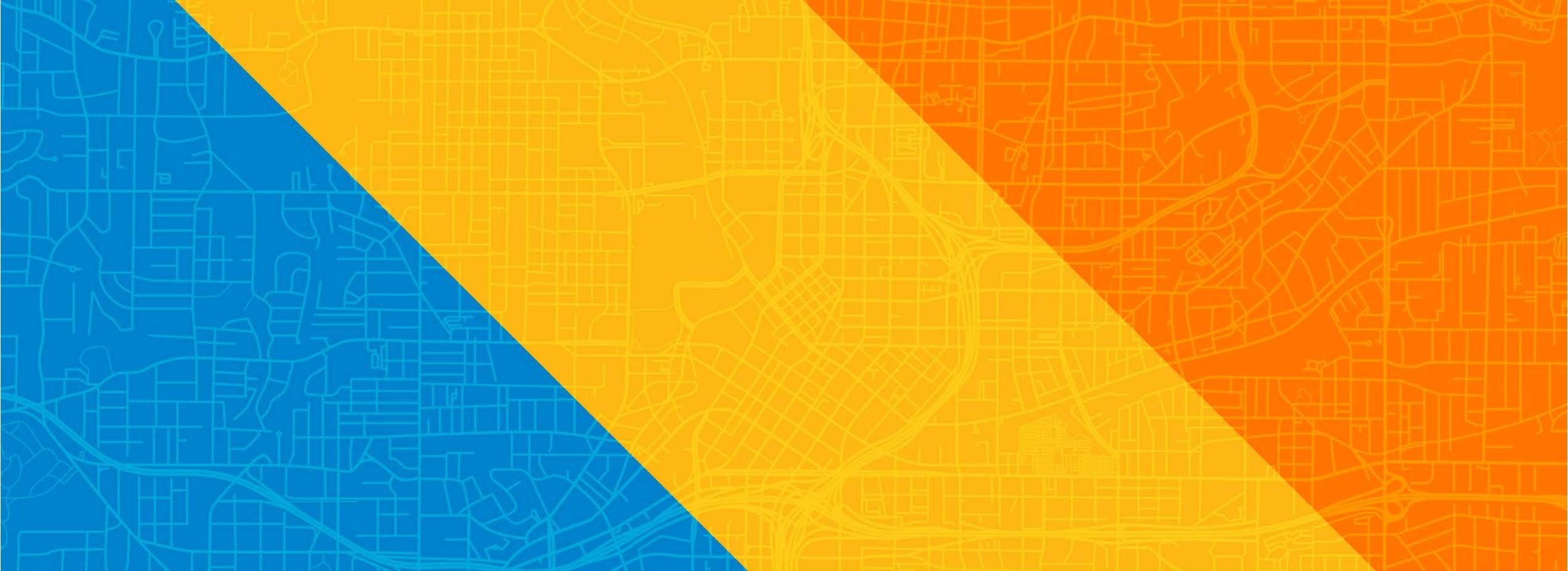
- Bus Supervisor review of Collisions
- Bus Supervisor review of Incidents
- Receive Injury Report Data

Future Use of System

- Integration of Division of Safety Processes
- Automate employee workflows and data collection
- Identification and reporting of safety trends and effectiveness of safety programs
- Use real-time integrated data - replace manual and spreadsheet-based safety data gathering
- Enterprise risk management activities
- Automate safety activities, reports, alerts, with robust work rules and tools
- Improve safety data analytics capabilities
- Improved safety reporting with ability to schedule, push reports and dashboards for key metrics

Next Steps

- ✓ Committee & Board approval to issue RFP
- DBE Goal: D&I will evaluate for DBE participation opportunities and assign a goal during the solicitation process
- RFP evaluations
- Board approval of selected vendor



Thank You



**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR RISK
MANAGEMENT INFORMATION SOFTWARE (RMIS) AS A SERVICE, RFP P50553**

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of Risk Management Information Software as a Service is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the procurement of Risk Management Information Software as a Service, after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the procurement of Risk Management Information Software as a Service by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**

Resolution Requesting Permission to Solicit Proposals for Workers' Compensation Managed Care Organization RFP P50540

Business Management Committee, June 20, 2024

Donna Jennings, Director of Risk Management



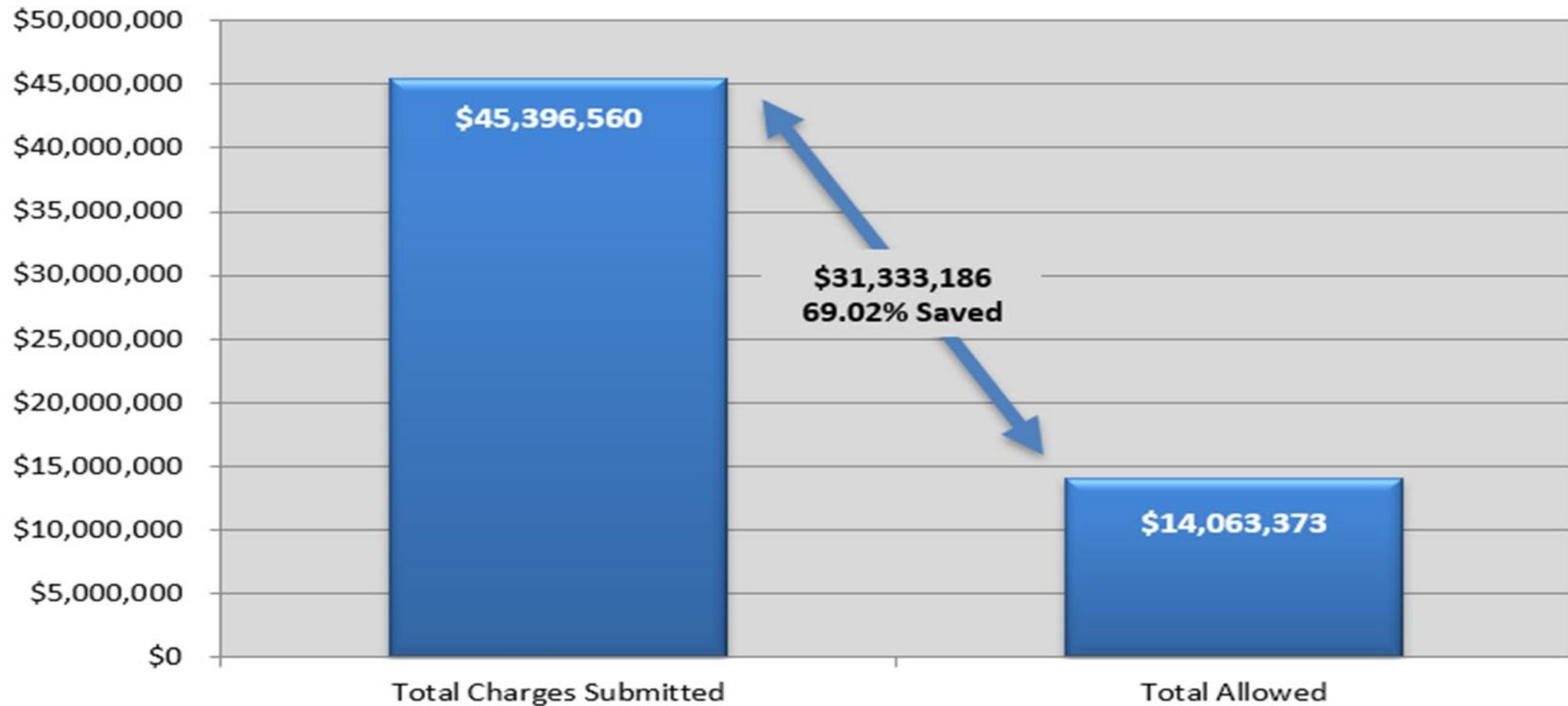
Purpose

- Contract expires April 2025
- Define Workers' Compensation Managed Care Organization
- Review medical cost containment savings
- Alignment of two procurements WC-MCO and Risk Management Information System
- Next Steps

Workers' Compensation Managed Care Organization (WC-MCO)

- Certified by Georgia State Board of Workers' Compensation
- Nurse case management on each claim
- Full suite of medical cost containment services
- Manages medical provider network

Workers' Compensation Managed Care Savings FY20 – FY23



Next Steps

- ✓ Committee & Board approval to issue RFP
- DBE Goal: D&I will evaluate for DBE participation opportunities and assign a goal during the solicitation process
- RFP evaluations
- Board approval of selected vendor



Thank You

**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF WORKER'S COMPENSATION MANAGED CARE OPERATION
(MCO), RFP P50540**

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the replacement of Worker's Compensation Managed Care Operation (MCO) is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the replacement of Worker's Compensation Managed Care Operation (MCO), after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the replacement of Worker's Compensation

Managed Care Operation (MCO) by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:

Peter J. Andrews

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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**



Resolution Authorizing the Solicitation of Proposals for the Procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment (“AD&D”) and Supplemental Life Insurance Coverages, RFP P50554

Background Information



MARTA is seeking additional services for its comprehensive insurance program for approximately 4,400 employees and 1,245 retirees.



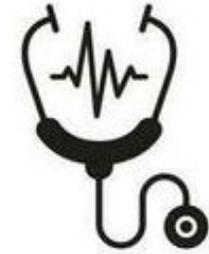
The current contract P43938 will expire on June 30, 2025.

Considerations Regarding Accessibility, Service Quality, and On-Site Support

- Maintaining current cost share for employees:
 - (75% / 25%) Non-Represented
 - (83% / 17%) Represented
- Meeting contractual obligations with ATU Local 732
- Ensuring proposed provider networks provide adequate coverage within geographic areas where MARTA participants reside.
- Ensuring coverage levels meet the needs of MARTA employees and serve as a tool to help attract and retain talent.
- Availability of and accessibility to services such as onsite dental exams, educational seminars, estate planning, Medicare consultations and other support services at Bus Garages, Rail Yards, and other MARTA facilities.

Current Contract Vendors - (P43938)

- **AFLAC- Critical Illness**
Current Spend: \$1,172,000 Annually
Employee Premium: \$517,000
MARTA Premium + ASO Fees: \$655,000
- **Securian- Basic/Voluntary Life and Basic/Voluntary ADD**
Current Spend: \$5,829,395 Annually
Employee Premium: \$1,219,846
MARTA Premium + ASO Fees: \$4,609,549
- **CIGNA- Dental Insurance (DHMO & DPPO)**
Current Spend: \$6,782,803 Annually
Employee Premium: \$753,216
MARTA Premium + Claims + ASO Fees: \$6,030,000



The Department of Human Resources respectfully requests the MARTA Board of Director's authorization to solicit proposals for the procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment (AD&D) and Supplemental Life Insurance Coverages

RFP P50554



Thank You



**RESOLUTION AUTHORIZING THE SOLICITATION OF PROPOSALS FOR THE
PROCUREMENT OF DENTAL, CRITICAL ILLNESS, GROUP LIFE, ACCIDENTAL
DEATH & DISMEMBERMENT (“AD&D”) AND SUPPLEMENTAL LIFE INSURANCE
COVERAGES, RFP P50554**

WHEREAS, the Authority is authorized by Section 14(m) of the MARTA Act to procure goods and services without competitive bidding if it is impracticable to prepare adequate specifications and an adequate description on the basis of which to solicit competitive bids; and

WHEREAS, the General Manager/CEO has certified, in accordance with Section 14(m) of the MARTA Act, that the procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment (“AD&D”) and Supplemental Life Insurance Coverages is impracticable through the solicitation of competitive bids; and

WHEREAS, award of a Contract for the procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment (“AD&D”) and Supplemental Life Insurance Coverages, after the solicitation of proposals and selection of a preferred proponent pursuant to Section 14(m) of the MARTA Act, is subject to approval by the Board of Directors.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO, or his designee be, and hereby is, authorized to solicit proposals for the procurement of Dental, Critical Illness, Group Life, Accidental Death & Dismemberment (“AD&D”) and Supplemental Life Insurance Coverages by means other than competitive bidding, in accordance with Section 14(m) of the MARTA Act, through the use of Request for Proposals.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**



**Resolution Authorizing a
Contract Extension with
Cornerstone for the SABA
Learning Management System
Contract Number P42158**



Sherrie Johnson

Director, Learning and Development

Department of Human Resources

Office of Learning and Development

Purpose and Request

Resolution authorizing the extension of an existing contract with Cornerstone for the SABA Learning Management System

The Department of Human Resources - Office of Learning and Development is requesting the authorization to extend the existing contract with Cornerstone, which provides the SABA Learning Management System, which has been branded as MARTALearn.

MARTALearn is a comprehensive cloud-based learning management system to support authority-wide learning administration. The system supports the following: learner enrollments, online course delivery, virtual/webinar delivery, certification tracking, badging, collaborative/social learning, test/exam administration and succession planning administration.

The Office of Learning and Development recommends that we maintain the services provided by Cornerstone by extending a 1-year contract term. This will ensure continuity of learning services provided via the learning management system.

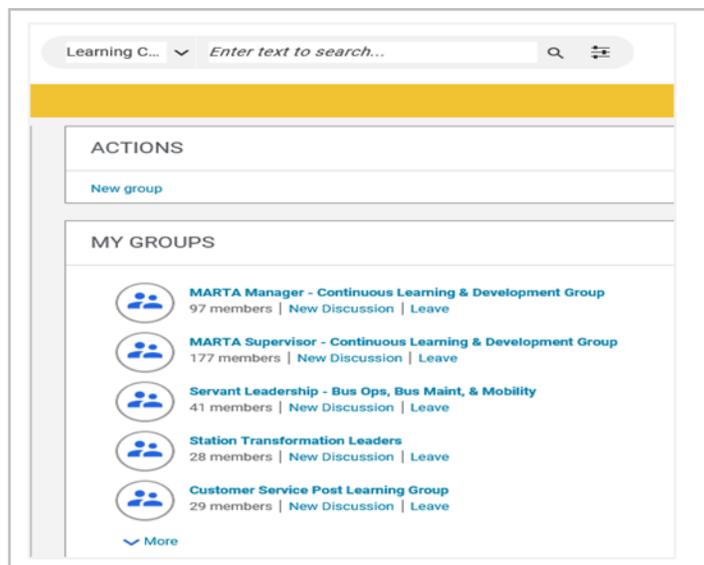


MARTALearn Learning Management System

Web-based

- **Learning Administration** - enrollments, test administration, multiple modalities including eLearning, social learning, video-based learning, etc.
- **Learning-on-the-Go** – 24/7/365

Social Learning



Mobile App



Welcome to MARTALearn

Manage, track, and achieve your learning goals in one location.

The 2024 Understanding FMLA for Managers has been added to the manager's learning plan. Please complete this mandatory training by July 10, 2024.

Course	Status	Details
Code of Ethics Refresher Training Course Web-Based	SUCCESSFUL	On:26-JUL-2023 Score: 80
Coronavirus Awareness Training Course Web-Based	SUCCESSFUL	On:27-MAR-2020 Score: 0
Coronavirus Awareness Training Course Web-Based	SUCCESSFUL	On:19-MAR-2020 Score: 0
Creative Problem Solving Course Instructor-Led	SUCCESSFUL	On:28-AUG-2019 The course has been completed externally.
Critical Thinking Course Instructor-Led	SUCCESSFUL	On:07-MAR-2018 The course has been completed externally. Source : Professional Dev...
Cyber Security Awareness (2020) Course Web-Based	SUCCESSFUL	On:31-DEC-2020 Score: 87.5
Cyber Security Awareness 2021 Curriculum Source : Cyber Security A...	ACQUIRED	On:28-NOV-2021

- Plan
- Activity
- Profile
- Completed Learning
- Learning Requests
- Courses I Manage
- Order History
- Recommendations
- Rewards
- I'm Following

MARTALearn – Certification Tracking

- **Represented Staff Certifications & Re-certifications**
 - Bus Operator Certification
 - Rail Operator Certification
 - Rail Service Controller Certification
 - Light Rail Operator Certification
 - Light Rail Right of Way Certification
 - Track Walker Certification
 - On-Track Equipment (OTE) & MOW Certification
 - Locomotive Certification
 - Wayside Certification
- The system tracks when the **employee's certification is about to expire and generates notifications** to the employee, 1st & 2nd level leaders to schedule re-certification training

Certification Notifications

EDIT FIXED ATTACHMENT

Name * BusRail Certification due in 90 days - Learner_Manager

Group * BusRail Certification due in 90 days - Learner_Manage...

Body

Arial

Body Templates Keywords

Dear @HeldCertification_Learner@,

Your @HeldCertification_Name@ expires on @HeldCertification_Target_Date@. Please discuss with your manager to attend recertification class.

If this is a mistake, please reach out to your manager to have your certification record rectified.

Keyword Enabled

Is Inline

CANCEL SAVE

MARTALearn – Learner Engagement

- Promote **continuous learning**
- **Rewards** for being an active learner
- Earn **badges** for completing training and achieving competencies in key job success factors

Redeem for MARTA Swag

 <p>22 oz. Avanti Aluminum Spo...</p> <p>100 POINTS</p> <p>☆☆☆☆☆</p>	 <p>Heather Briefcase</p> <p>200 POINTS</p> <p>☆☆☆☆☆</p>	 <p>Thor Power Bank</p> <p>100 POINTS</p> <p>☆☆☆☆☆</p>	 <p>Wave Mug</p> <p>100 POINTS</p> <p>☆☆☆☆☆</p>
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Learning Points

WALLET

203 POINTS



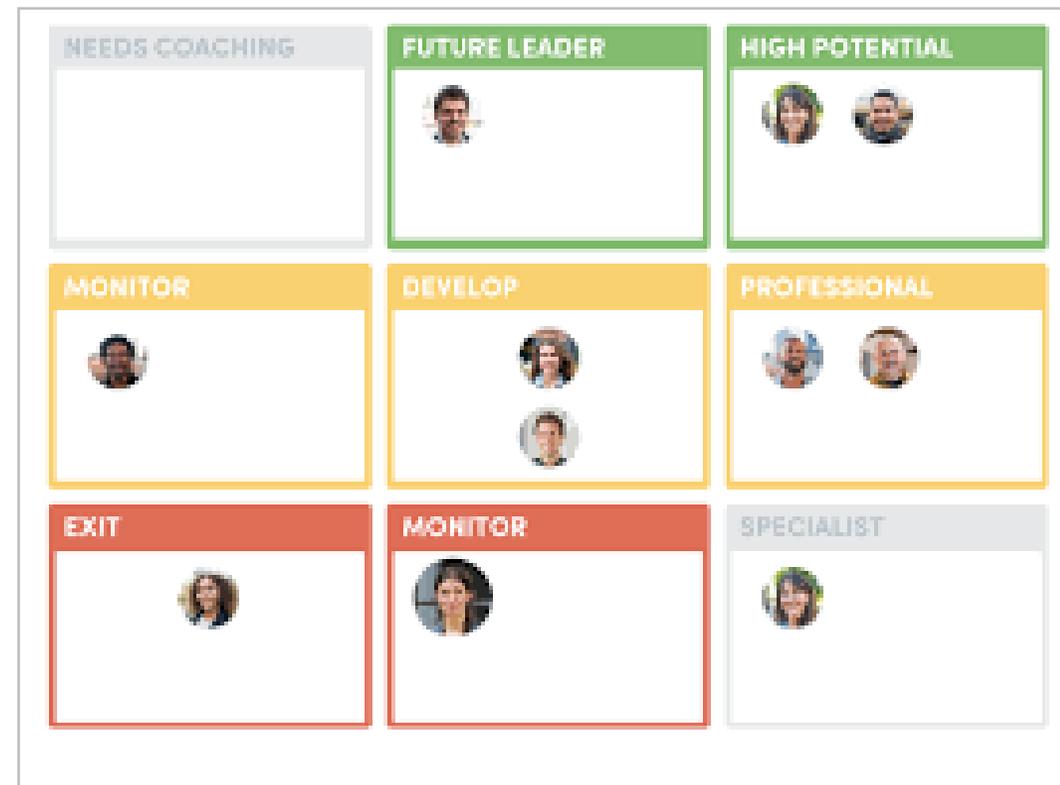
Want to earn more badges?
[Recommendations](#)

Badging

 <p>Planning & Coordination</p> <p>2</p>	 <p>+Rapid Achiever</p> <p>3</p>	 <p>Judgment/Decisi on Making*</p> <p>1</p>	 <p>+Strategic Achiever</p> <p>1</p>	 <p>Customer Focus*</p> <p>1</p>	 <p>+High Flyer</p> <p>1</p>
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MARTALearn – Succession Management

- **Talent Pools** for Hi-Potential development
- Create **Career Paths** for Talent Pool
- Track **“at risk”** positions for retirement and identify successor bench



Admin Home People HR Social Meetings Compensation Instructor Learning Ecommerce Performance Pulse 360 **Talent** Marketplace System Analytics

Talent Dashboard

Job Dashboard
Search
Talent Pools
Talent Configurations

Talent Dashboard

STAR EMPLOYEES

NAME	NPS	CONTRIBUTION	DEPARTURE RISK	POOL STRENGTH	SUCCESS STATUS	ACTIONS
 Patricia Marks Customer Service Rep PQ - 0 ★ 15					Pending Active C Success	UPDATE ▾
 Judy Bright Customer Service Rep PQ - 0 ★ 16					Pending Active C Success	UPDATE ▾
 Jim Martin Customer Service Rep PQ - 0 ★ 9					Pending Active C Success	UPDATE ▾

[View all](#)

ROLE MODELS

Proposed Contract Information

- Term – 1-year extension
- Includes the following:
 - Saba Learning (production environment)
 - Saba Sandbox (testing environment)
 - Saba Mobile App
 - Saba Succession
 - Saba Advanced Testing & Assessments
 - Saba Meeting Event (virtual classroom/webinars)
- Funded by the Local Operating Budget

TERM	# of Licenses	Investment
Year 1	5000	\$123,029
		Total Investment \$123, 029

The Department of Human Resources – Office of Learning and Development recommends approval to extend the contract for 1-year for the SABA Learning Management System - known as MARTALearn, contract number P42158.



Thank You



**RESOLUTION AUTHORIZING THE MODIFICATION IN CONTRACT ACTUAL
AUTHORIZATION FOR CLOUD BASED LEARNING MANAGEMENT SYSTEM,
REQUEST FOR PROPOSAL P42158**

WHEREAS, on November 30, 2018, the General Manager entered into a Contract with SABA Software, Inc, for Cloud Based Learning Management System, Request for Proposal P42158; and

WHEREAS, on December 23, 2019, a modification was executed to extend the contract term to July 30, 2020, and increase the contract value from \$131,668.86 to \$197,441.97; and

WHEREAS, on July 9, 2020, MARTA's Board of Directors authorized a modification to extend the contract term to July 31, 2021, and add additional funds in the amount of \$282,479.00 to increase the contract value to \$479,920.97; and

WHEREAS, on July 21, 2021, a modification was executed to extend the contract term to July 2023; and

WHEREAS, on September 20, 2021, the General Manager/CEO's contingency of \$5,000.00 was requested and utilized; and

WHEREAS, on July 3, 2023, a modification was executed to extend the contract term to July 30, 2024;

WHEREAS, MARTA staff has determined that it is in the best interest of the Authority to extend the contract term for an additional one (1) year and increase the contract value to provide for known changes and additions to the contract; and

WHEREAS, all contractual changes and additions for this modification will follow the Authority's procurement policies and guidelines; and

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO or his delegate be, and hereby is, authorized to extend the contract term and increase the authorization for Contract No. P42158 Cloud Based Learning Management System from \$484,920.97 to \$607,948.99.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**



Resolution Authorizing the Award of a Contract for the Procurement of Employee Assistance Program Services RFP P50406

Phyllis Walker, MS, CVE, CCM, PHR, SHRM-CP
Sr. Manager Occupational Medical Services

Business Management Committee
June 20, 2024

Purpose



Confidential source that employees can use to find support and resources for certain challenges they face.

Connect employees with the best resources for handling personal challenges that can impact their ability to manage stress and remain productive while at work.

Resources that help with many needs from mental & emotional health to work-life balance.

Building a resilient culture for MARTA.

Scope

- Confidential counseling
- General seminars and training services
- Online support services
- Referrals community
- Critical Incident Stress Debriefings (CISD)



Scope

- Management Consultation
- Legal Consultations
- Financial Consultations
- Substance Abuse Professional (SAP)
- Psychological Fitness for Duty Evaluation



Award Analysis and Contract Terms

- 43 Firms retrieved online solicitation
- 5 Proposals received and 3 deemed responsive
- Base Term: Three (3) Years
- Funding: Local operating funds
- 12% DBE Goal

Year	Total Cost
Base Term	\$ 276,815
Total	\$ 276,815

Recommendation

RFP P50406 –Employee Assistance Program

- Health Advocate Solutions, Inc.
- \$276,815.00



Thank You



**RESOLUTION AUTHORIZING AWARD OF A CONTRACT FOR MARTA EMPLOYEE
ASSISTANCE PROGRAM (EAP) SERVICES
REQUEST FOR PROPOSALS NUMBER P50406**

WHEREAS, the Authority's Department of Human Resources has identified the need for Employment Assistance Program (EAP) Services, Request for Proposal Number P50406; and

WHEREAS, On February 7, 2024 the Metropolitan Atlanta Rapid Transit Authority duly sent to potential Offerors notice of its Request for Proposals for the Employee Assistance Program (EAP) Services, RFP P50406; and

WHEREAS, notice of the said Request for Proposals was advertised in the local newspaper of the largest circulation in the Atlanta metropolitan area on February 9, 2024, February 27, 2024, March 4, 2024 and March 14, 2024 prior to the proposal deadline; and

WHEREAS, all Proponents were given the opportunity to protest the proposal instructions, specifications, and/or procedures; and

WHEREAS, on March 19, 2024 at 2:00 p.m., local time, five (5) proposals were received; and

WHEREAS, the Authority's staff determined that Health Advocate Solutions, Inc.

submitted the most advantageous offer and other factors considered and is technically and financially capable of providing the services.

RESOLVED THEREFORE, by the Board of Directors of the Metropolitan Atlanta Rapid Transit Authority that the General Manager/CEO or his delegate be, and hereby is, authorized to execute a Contract on substantially the same terms and conditions as contained in the Request for Proposals Number P50406, between the Authority and Health Advocate Solutions, Inc. for Employee Assistance Program (EAP) Services in the amount of \$276,815.00.

Approved as to Legal Form:

DocuSigned by:
Peter J. Andrews
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**Chief Counsel, Metropolitan Atlanta
Rapid Transit Authority**



Financial Highlights May 31, 2024 Preliminary

FY24
Operating Budget Highlights
May 31, 2024
Preliminary

Year- To- Date Operations Performance

May 31, 2024 (\$ in Millions)

	Actual	Budget	Variance	
	\$	\$	\$	%
Prior Year Carry Forward	47.6	47.6	0	—%
Net Revenue	534.7	529.2	5.5	1.0%
Net Expenses	581.4	572.2	(9.2)	-1.6%
Net (Deficit)	(0.9)	4.6	(3.7)	

COMMENTS

- YTD Net Revenues are favorable to budget by \$5.5M
- YTD Net Expenses are unfavorable to budget by (\$9.2M)
- YTD Net Deficit (\$0.9M) compared to a \$4.6M budget surplus

Year- To - Date Operating Revenues and Expenses

May 31, 2024 (\$ in Millions)

	Actual	Budget	Variance	
	\$	\$	\$	%
SOURCES				
Prior Year Carry Forward	47.6	47.6	0	—%
REVENUES				
Sales Tax	329.7	318.3	11.4	3.6%
Title Ad Valorem Tax	30.7	31.6	(0.9)	-2.8%
Federal Assistance	74.7	74.7	0.0	—%
Passenger Revenue	66.8	75.6	(8.8)	-11.6%
Lease Income	8.8	8.9	(0.1)	-1.4%
Station Parking	1.6	1.5	0.1	8.9%
Other Revenues	22.4	18.5	3.9	20.8%
Net Operating Revenues	582.3	576.8	5.5	1.0%
EXPENSES				
Salaries and Wages	258.5	275.5	17.0	6.2%
Overtime	39.3	35.7	(3.6)	-10.0%
Total Benefits	126.4	141.6	15.2	10.7%
Contractual Services	94.5	100.7	6.2	6.3%
Total Materials and Supplies	55.9	50.3	(5.6)	-11.3%
Other Non-Labor	49.0	42.0	(7.0)	-17.0%
Gross Operating Expenses	623.6	645.8	22.2	3.4%
Less: Capital Charges	42.2	73.6	(31.4)	-42.6%
Net Operating Expenses	581.4	572.2	(9.2)	-1.6%

REVENUE COMMENTS – YTD revenues are \$5.5M above budget

- Sales Tax performance is \$11.4M above budget as a result of an active local economy and the associated impact of inflation
- Title Ad Valorem Tax revenue is under performing the budget due to an error over-budgeting the revenue for the fiscal year
- Passenger Revenue is below budget by (\$8.8M). This includes adjustments for mobile fare revenues and recognizing fare evasion from mobile application. Overall trend represents a revised lower ridership forecast and increased fare evasion.
- Other Revenues are above budget by \$3.9M primarily due to interest revenue on reserve balances

EXPENSE COMMENTS – YTD expenses are (\$9.2M) above budget

- Salaries and Wages are below budget by \$17.0M primarily due to ongoing position vacancies
- Overtime is \$3.6M unfavorable primarily due to absenteeism and ongoing position vacancies
- Total Benefits are \$15.2M below budget and are directly related to the vacant positions
- Contractual Services are \$6.2M below budget largely due to underutilized External Support Services, Professional Services, and Miscellaneous Services contracts
- Total Materials and Supplies are unfavorable to budget by (\$5.6M) largely due to costs associated with Rebuilds and Repairable and CNG Diesel costs
- Other Non-Labor Expenses are (\$7.0M) above budget largely due to third party liability costs and Operating Insurance associated with risk management expenses

Current Month Operations Performance May 31, 2024 (\$ in Millions)

	Actual	Budget	Variance	
	\$	\$	\$	%
Prior Year Carry Forward	2.9	2.9	0	—%
Net Revenue	48.0	47.6	0.4	0.8%
Net Expenses	56.9	50.5	(6.4)	-12.7%
Net (Deficit)	(6.0)	0.0	(6.0)	

COMMENTS

- Revenues are favorable to budget by \$0.4M for the month of May
- Expenses are unfavorable to budget by (\$6.4M) for the month of May
- Net Deficit for May is (\$6.0M) compared to a balanced budget

Current Month Operating Revenues and Expenses

May 31, 2024 (\$ in Millions)

	Actual	Budget	Variance	
	\$	\$	\$	%
SOURCES				
Prior Year Carry Forward	2.9	2.9	0	—%
REVENUES				
Sales Tax	30.0	28.6	1.4	5.0%
Title Ad Valorem Tax	2.8	2.9	(0.1)	-2.9%
Federal Assistance	6.8	6.8	0.0	—%
Passenger Revenue	5.9	7.2	(1.3)	-16.2%
Lease Income	0.8	0.6	0.2	33.6%
Station Parking	0.1	0.2	(0.1)	-63.3%
Other Revenues	1.6	1.3	0.3	20.4%
Net Operating Revenues	50.9	50.5	0.4	0.6%
EXPENSES				
Salaries and Wages	23.6	23.0	(0.6)	-2.6%
Overtime	4.6	3.3	(1.3)	-38.3%
Total Benefits	12.8	11.9	(0.9)	-7.6%
Contractual Services	9.5	10.4	0.9	8.7%
Total Materials and Supplies	4.9	4.8	(0.1)	-2.1%
Other Non-Labor	5.8	3.4	(2.4)	-70.6%
Gross Operating Expenses	61.2	56.8	(4.4)	-7.7%
Less: Capital Charges	4.3	6.3	(2.0)	-32.2%
Net Operating Expenses	56.9	50.5	(6.4)	-12.7%

REVENUE COMMENTS – Monthly revenues are \$0.3M above budget

- Sales Tax revenue is favorable to budget by \$1.4M as a result of an active local economy and the associated impact of inflation
- Passenger Revenue is unfavorable by \$1.2M due to a revised lower ridership forecast and increased fare evasion.

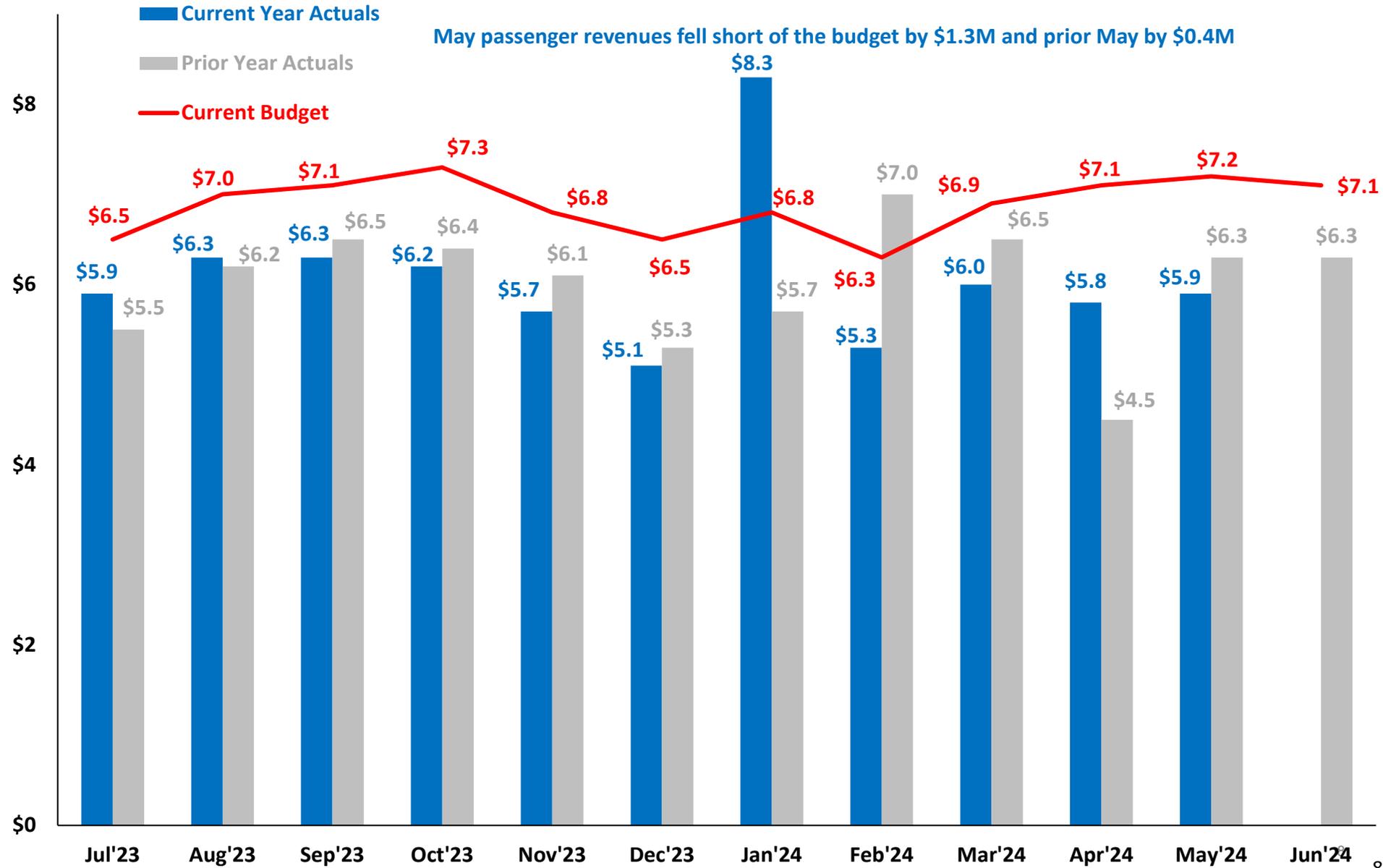
EXPENSE COMMENTS – Monthly expenses are (\$6.4M) above budget

- Overtime is unfavorable to budget by (\$1.3M) due to continued absenteeism and vacancy concerns
- Total benefits are (\$0.9M) unfavorable to budget primarily due to higher than forecasted healthcare expenses
- Contractual Services are \$0.9M favorable to budget due to underutilized External Support Services and Miscellaneous Services expenses
- Other Non-Labor Expenses are (\$2.4M) above budget due to third party liability costs and Utilities expenses
- Capital Charges are (\$2.0M) unfavorable to budget and is contingent on direct labor charges for capital projects

FY24
May
Ridership
Key Performance Indicators

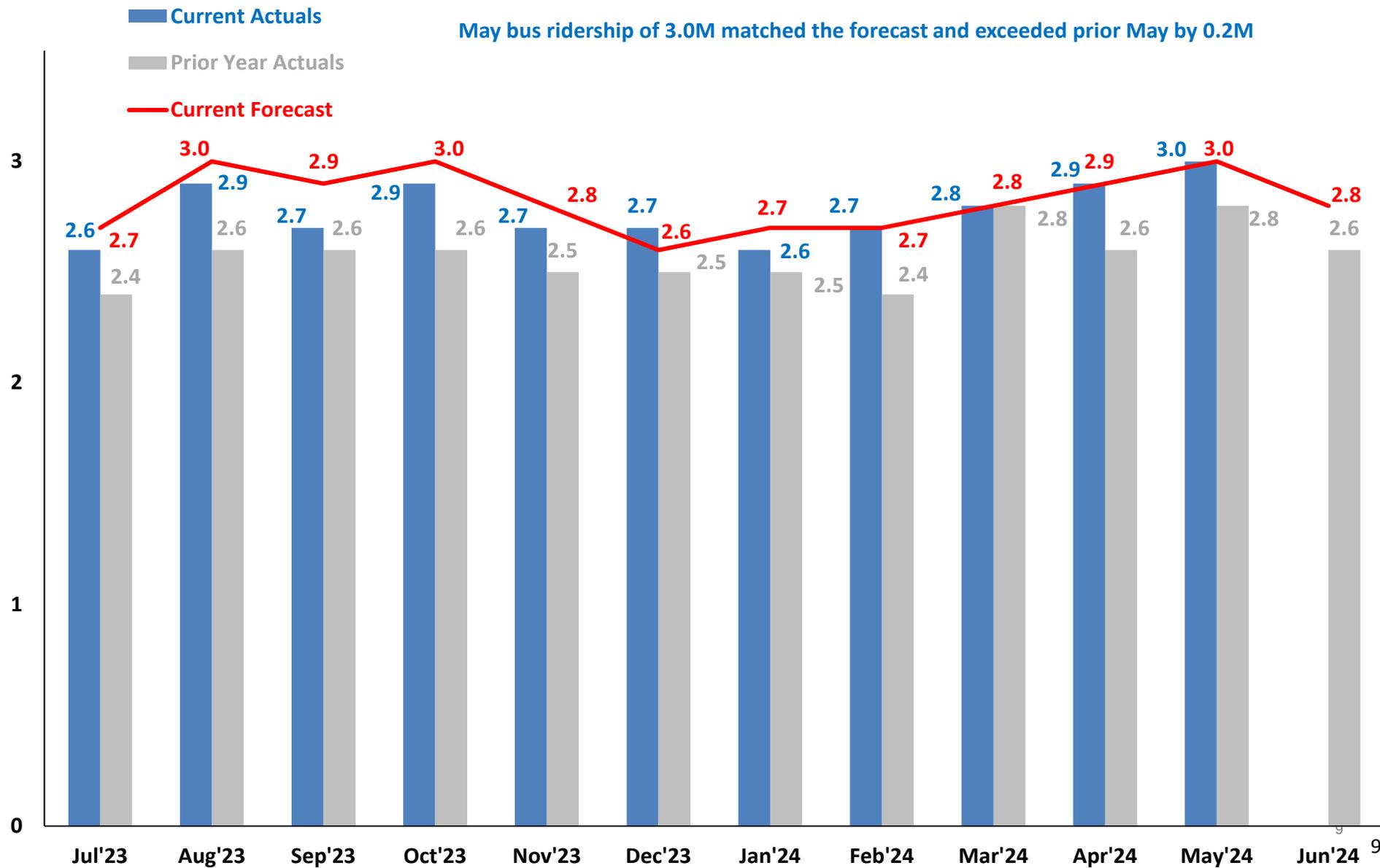
Passenger Revenues (millions)

May passenger revenues fell short of the budget by \$1.3M and prior May by \$0.4M



Bus Ridership (unlinked trips, millions)

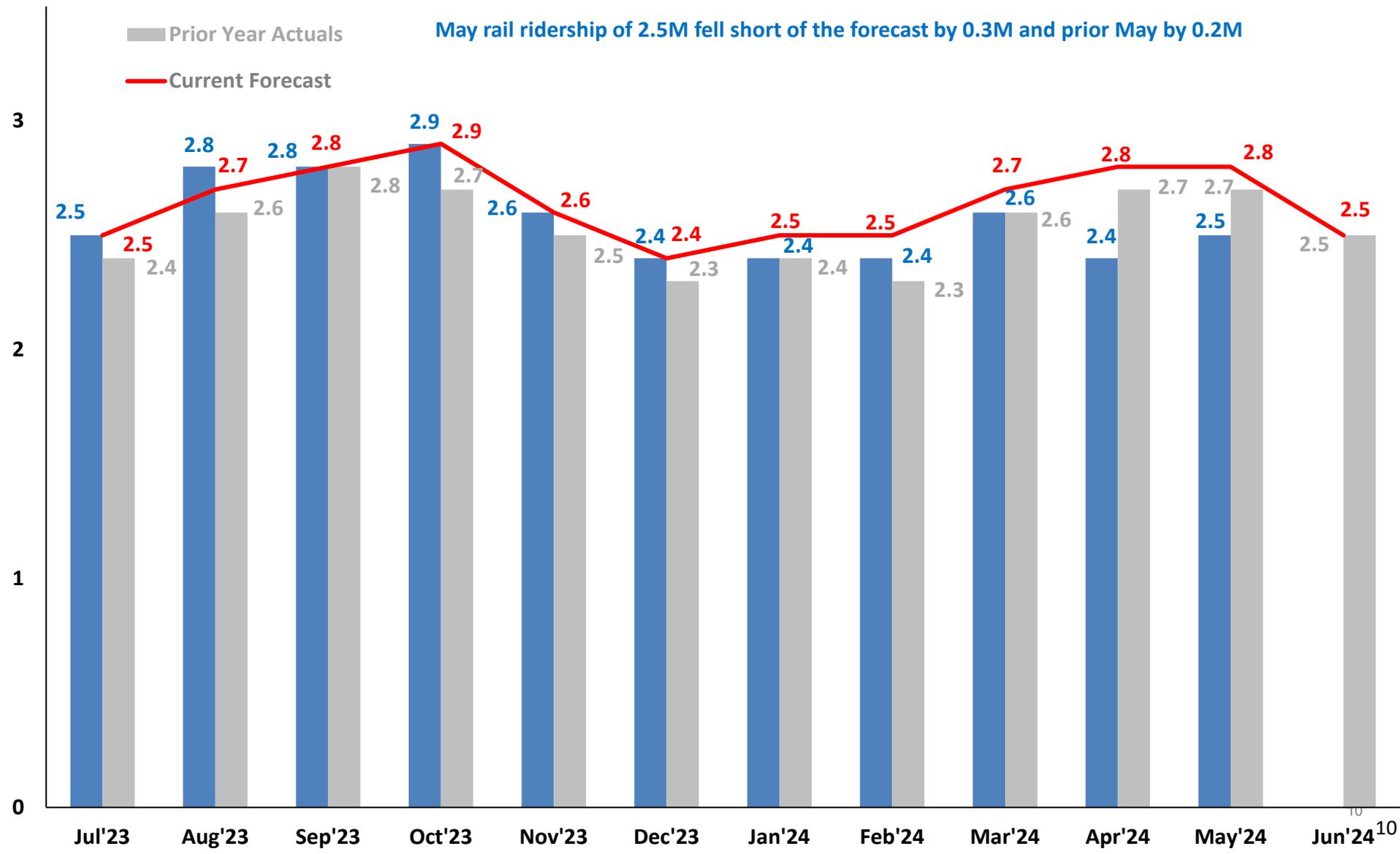
May bus ridership of 3.0M matched the forecast and exceeded prior May by 0.2M



Rail Ridership (unlinked trips, millions)

- Current Actuals
- Prior Year Actuals
- Current Forecast

May rail ridership of 2.5M fell short of the forecast by 0.3M and prior May by 0.2M





FY24 Capital Highlights May 31, 2024

Capital Sources and Uses by Category - State of Good Repair (SGR)
Year-To-Date thru May 2024
(\$ in Millions)

	YTD ACTUAL	YTD BUDGET	BUDGET VARIANCE	
	\$	\$	\$	%
SOURCES OF FUNDS				
Beginning Balance	67.7	5.4	62.3	1153.7%
Sales Tax	247.1	238.6	8.5	3.6%
Federal Funds	29.0	77.0	-48.0	-62.3%
Other Revenue	3.3	0.9	2.4	260.0%
Total Sources of Funds	347.1	321.9	25.2	7.8%
USES				
Facilities & Stations	77.0	123.3	46.2	37.5%
Maintenance of Way	7.9	22.1	14.2	64.2%
Non-Asset	47.3	94.6	47.4	50.0%
Systems	67.9	114.0	46.2	40.5%
Vehicles	42.5	64.3	21.8	33.9%
Subtotal CIP:	242.6	418.3	175.7	42.0%
Debt Service	130.3	138.9	8.6	6.2%
Total Uses	372.9	557.2	184.3	33.1%

**Top 10 Projects by Expenditures - State of Good Repair (SGR)
Year-To-Date thru May 2024
(\$ in Millions)**

Rank	Project	Project Name	Category	Actuals \$M	Annual Budget \$M	% Annual Budget
1	32177	Rail Station Rehabilitation	Facilities	39.2	52.1	75.3%
2	32246	CPMO (SGR)	Non-Asset	17.4	24.0	72.6%
3	32130	CQ400 New Rail Car Procurement	Vehicles	16.0	30.3	52.6%
4	32276	Parking Lot Repair	Facilities	13.7	20.7	66.3%
5	32097	Escalators Rehabilitation	Systems	12.3	14.4	85.5%
6	32242	Clayton Bus Maintenance Facility	Non-Asset	10.6	11.0	96.0%
7	32272	Radio System Upgrade Program	Systems	10.5	11.1	94.7%
8	31703	Train Control Systems Upgrade	Systems	9.8	11.4	85.7%
9	31701	Track Renovation Phase IV	Facilities	7.5	8.5	88.2%
10	32299	MARTA Site Relocation	Facilities	7.5	13.1	56.9%
Total - Top 10 Projects				\$144.4	\$196.6	73.5%

Capital Sources and Uses by Category - More MARTA - City of Atlanta
Year-To-Date thru May 2024
(\$ in Millions)

		YTD ACTUAL \$	YTD BUDGET \$	BUDGET VARIANCE \$ %	
SOURCES OF FUNDS					
	Sales Tax	51.0	49.2	1.8	3.6%
	Other Revenue	10.1	10.1	0.0	0.0%
	Total Sources of Funds	61.1	59.3	1.8	3.0%
USES					
	Expansion	26.3	199.8	173.6	86.9%
	Total Uses	26.3	199.8	173.6	86.9%

Top Projects by Expenditures - More MARTA - City of Atlanta
Year-To-Date thru May 2024
(\$ in Millions)

Rank	Project	Project Name	Category	Actuals \$M	Annual Budget \$M	% Annual Budget
1	40001.170701	MARTA Rapid Summerhill	Expansion	16.03	48.0	33.4%
2	40001.170708	Five Points Station Transformation	Expansion	7.40	62.0	11.9%
3	40001.170720/21	Cleveland Ave/Metropolitan Pwky (ART)	Expansion	1.43	30.0	4.8%
4	40001.170713	Clifton Corridor (HCT)	Expansion	0.58	27.0	2.2%
5	40001.170702	Campbellton/Greenbriar (BRT)	Expansion	0.54	17.8	3.0%
6	40001.170704	Streetcar East Extension (LRT)	Expansion	0.13	12.0	1.1%
7	40002.170701	Communications	Expansion	0.10	1.0	10.0%
8	40002.170700	CPMO City of Atlanta	Expansion	0.08	0.5	15.8%
Total - Top Projects				26.30	\$198.3	13.3%

Capital Sources and Uses by Category - Clayton County Expansion
Year-To-Date thru May 2024
 (\$ in Millions)

		YTD ACTUAL	YTD BUDGET	BUDGET VARIANCE	
		\$	\$	\$	%
SOURCES OF FUNDS					
	Sales Tax	31.7	30.6	1.1	3.6%
	Other Revenue	9.8	9.8	0.0	0.0%
Total Sources of Funds		41.5	40.4	1.1	2.7%
USES					
	Expansion	6.7	26.3	19.6	74.5%
Total Uses		6.7	26.3	19.6	74.5%

Top Projects by Expenditures - Clayton County Expansion
Year-To-Date thru May 2024
 (\$ in Millions)

Rank	Project	Project Name	Category	Actuals \$M	Annual Budget \$M	% Annual Budget
1	70002.170700	Clayton Multipurpose O&M	Facilities	2.52	2.3	111.6%
2	70003.170700	MARTA Rapid Southlake	Expansion	2.34	18.0	13.0%
3	70003.170701	Justice Center Transit Hub	Expansion	1.34	1.0	134.4%
4	70000.170700	Clayton SR54 (BRT)	Expansion	0.32	4.7	6.8%
5	70004.170701	CPMO Clayton County Comm	Expansion	0.19	0.5	37.6%
Total - Top Projects				6.71	26.5	25.4%



Thank You

